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**A PATIENT'S GUIDE TO**

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# **COMMUNITY RESOURCES**



**PROVIDED BY**  
Bay Area Hospital  
Case Management Services  
1775 Thompson Road  
Coos Bay, Oregon 97420  
541-269-8411

7170-008REV0519

Sometimes, after a hospital stay for an illness, surgery, or accident, additional care is needed for a period of time.

This guide is an overview of services or care available on the Southern Oregon Coast.

It is intended only to summarize your options.

Your Physician or Case Management Staff may talk with you in detail about your individual situation and may provide you with additional suggestions or information to help you reach the best decision for you and your family.

**PLEASE TAKE NOTE:**

- This guide is not an endorsement of any service or provider.
- The information is subject to change without notice.
- Some fees for services found in this guide can be billed to your insurance plan, however, payment is the responsibility of the patient.

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## **Introduction to Alternative Care Settings**

Living at home is not always the best choice for everyone. When living at home is no longer desired, or feasible, a variety of alternatives are available.

**Retirement Communities** are residential settings for active adults. Housing options range from apartment settings to more personalized care as one's health declines, which often allow the resident to remain within the same residential setting. Most provide support services such as meals, housekeeping, transportation, recreational and social programs.

**Continuing Care Retirement Communities** offer older adults the option of contracting with a retirement community for living accommodations and the security of knowing continuing care services will be available as their needs change. Substantial entry fees are usually charged.

**Adult Foster Care** services are a popular choice for seniors and people with disabilities as they provide care and assistance in a home-like setting. Homes are located in residential neighborhoods and serve between one to five residents. Costs are typically far less than nursing facility care. Adult Foster Homes are licensed and regulated by the State of Oregon Department of Human Services.

**Assisted Living Facilities** are congregate living centers with apartment style living quarters for seniors and people with disabilities. Services are tailored to the individual's needs and include personal care, bathing, medication management, laundry, and supervision. Nursing services may be included.

**Residential Care Facilities** are congregate living centers for seniors and people with disabilities. They provide supportive care and supervision, such as meals, laundry, bathing, and personal care. Generally, residents do not require professional nursing-related services.

**Facilities with Alzheimer's Dementia Endorsed Care Units** provide care in a safe, secure environment for seniors and people with disabilities that have Alzheimer's or a dementia related diagnosis. Services include supervision, personal care, meals, laundry, and medication management. These units are usually offered in a nursing facility or residential care facility setting.

# Level of Care Chart

**ADL = Activities of Daily Living**

<b>Retirement 0 Independent</b>	<b>1 Minimum Assist</b>	<b>Assisted Living 2 Stand-By Assist</b>	<b>3 Hands-on Assist</b>	<b>Skilled Nursing 4 Total Assist</b>
<ul style="list-style-type: none"> <li>▪ Independent in an emergency               <ul style="list-style-type: none"> <li>▪ Able to negotiate stairs in an emergency</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Able to respond in an emergency</li> </ul>	<ul style="list-style-type: none"> <li>▪ May need assistance in an emergency</li> </ul>	<ul style="list-style-type: none"> <li>▪ Needs assistance in an emergency</li> </ul>	<ul style="list-style-type: none"> <li>▪ Needs supervision in an emergency</li> </ul>
<p>Able to accomplish all ADLs without intervention from staff or family, include:</p> <ul style="list-style-type: none"> <li>▪ bathe, dress, groom, transfer &amp; ambulate, toilet, eat, take medications, and communicate independently</li> </ul>	<p>Walks/transfers independently; infrequent falls. ADLs:</p> <ul style="list-style-type: none"> <li>▪ Independent to verbal reminders</li> <li>▪ Independent with medications/ doctor's appointments</li> <li>▪ Continent bowel/bladder independently bathes</li> </ul>	<p>Transfer stand-by assistance may be needed. ADLs:</p> <ul style="list-style-type: none"> <li>▪ Reminders to verbal cues</li> <li>▪ Medications management helpful</li> <li>▪ Occasional incontinence assistance</li> <li>▪ Bathing set-up helpful</li> </ul>	<p>Transfer one-person assistance usually needed. ADLs:</p> <ul style="list-style-type: none"> <li>▪ Verbal cues to hands-on assistance</li> <li>▪ Medication management</li> <li>▪ Incontinence management</li> <li>▪ Bathing assistance needed</li> </ul>	<p>Transfer mechanical lift/ two-person transfer/ bedfast ADLs:</p> <ul style="list-style-type: none"> <li>▪ Hands-on assistance</li> <li>▪ Medication/ behavior management</li> <li>▪ Bathing assistance</li> </ul>
<ul style="list-style-type: none"> <li>▪ Meals/ housekeeping assistance is helpful</li> </ul>	<ul style="list-style-type: none"> <li>▪ Meals/nutrition/ housekeeping assistance is helpful</li> </ul>	<ul style="list-style-type: none"> <li>▪ Meals/nutrition/ housekeeping assistance is helpful</li> </ul>	<ul style="list-style-type: none"> <li>▪ Meals/nutrition/ housekeeping assistance is helpful</li> </ul>	<ul style="list-style-type: none"> <li>▪ Verbal cues/ hands-on assistance to eat</li> </ul>
<ul style="list-style-type: none"> <li>▪ Able to independently plan social activities</li> </ul>	<ul style="list-style-type: none"> <li>▪ Would benefit from socialization and activities with minor encouragement</li> </ul>	<ul style="list-style-type: none"> <li>▪ Reminders/ encourage to participate in activities</li> </ul>	<ul style="list-style-type: none"> <li>▪ Encourage/ escort to participate in activities</li> </ul>	<ul style="list-style-type: none"> <li>▪ Encourage/ escort to activities or one-on-one visits</li> </ul>
<ul style="list-style-type: none"> <li>▪ Limited room service</li> </ul>	<ul style="list-style-type: none"> <li>▪ Oriented to self/ little memory impairment</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mild memory impairment/ sometimes disoriented</li> </ul>	<ul style="list-style-type: none"> <li>▪ Impaired memory/ poor orientation/ mild confusion</li> </ul>	<ul style="list-style-type: none"> <li>▪ Needs 24-hour nursing supervision or skilled therapy services</li> </ul>
<ul style="list-style-type: none"> <li>▪ Does not medically "need" to move out of current setting</li> </ul>	<ul style="list-style-type: none"> <li>▪ Family "slightly concerned"</li> </ul>	<ul style="list-style-type: none"> <li>▪ Family "concerned"</li> </ul>	<ul style="list-style-type: none"> <li>▪ Family "very concerned, have to do something"</li> </ul>	<ul style="list-style-type: none"> <li>▪ Needs continuous assistance</li> </ul>

## **211 Info:**

Dial 211 toll-free

Visit [211info.org](http://211info.org)

Text 898211 with zip code searching for services

Email [help@211info.org](mailto:help@211info.org)

211INFO Mobile APP

Find Local community resources

211 Info provides weather advisory with shelter locations

## **MEDICARE BASICS**

For official government information online go to:

[www.medicare.gov](http://www.medicare.gov)

<http://www.medicare.gov/publications/pubs/pdf/10050.pdf>

# **State of Oregon - Department of Human Services**

## **Aging and People with Disabilities (APD) Aging and Disability Resource Connection (ADRC)**

APD maintains a list of licensed Adult Foster Homes.  
For a copy of this list contact your local APD office listed below:

Coos County:	(541) 756-2017	Coos Bay
Curry County:	(541) 247-4515	Gold Beach
	(800) 257-1385	
Douglas County:	(541) 271-4835	Reedsport
Lane County:	(541) 997-8251	Florence

[http://www.oregon.gov/DHS/spwpd/ltc/ltc\\_guide/whataremychoices.shtml](http://www.oregon.gov/DHS/spwpd/ltc/ltc_guide/whataremychoices.shtml)  
<https://www.adrcoforegon.org/consite/index.php>

## **State of Oregon**

### **Department of Human Services**

#### **Aging and People with Disabilities (APD)**

#### **Aging and Disability Resource Connection (ADRC)**

APD maintains a list of available private caregivers  
who have registered with their offices.

Caregivers are screened for Oregon criminal background only.

Additional screening and reference checks are recommended.

## **Aging and People with Disabilities (APD)**

(Call or visit for availability)

<http://www.oregon.gov/DHS/spwpd/offices.shtml>

<p style="text-align: center;"><b>Coos County</b> <u>Coos County Multiple Services Office</u> 3030 Broadway Street North Bend, OR 97459 (541) 756-2017 FAX (541) 756-1861</p>				
<table border="1" style="width: 100%;"><tr><td data-bbox="142 577 695 905"><p style="text-align: center;"><b>Curry County</b> <u>Gold Beach Multiple Services Office</u> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 247-4515 FAX (541) 247-5938 Toll free (800) 257-1385</p></td><td data-bbox="695 577 1146 905"><p style="text-align: center;"><u>Brookings Office</u> 586 5<sup>th</sup> Street, Suite 200 Brookings, OR 97415 (541) 469-9299 FAX (541) 469-0632 Toll free (800) 419-1371</p></td></tr></table>	<p style="text-align: center;"><b>Curry County</b> <u>Gold Beach Multiple Services Office</u> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 247-4515 FAX (541) 247-5938 Toll free (800) 257-1385</p>	<p style="text-align: center;"><u>Brookings Office</u> 586 5<sup>th</sup> Street, Suite 200 Brookings, OR 97415 (541) 469-9299 FAX (541) 469-0632 Toll free (800) 419-1371</p>	<p>Food Assistance</p> <p>Food Stamps</p> <p>In-Home Care</p>	
<p style="text-align: center;"><b>Curry County</b> <u>Gold Beach Multiple Services Office</u> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 247-4515 FAX (541) 247-5938 Toll free (800) 257-1385</p>	<p style="text-align: center;"><u>Brookings Office</u> 586 5<sup>th</sup> Street, Suite 200 Brookings, OR 97415 (541) 469-9299 FAX (541) 469-0632 Toll free (800) 419-1371</p>			
<p style="text-align: center;"><b>Douglas County</b> Douglas County Senior Services</p> <table border="1" style="width: 100%;"><tr><td data-bbox="142 1018 457 1241"><p style="text-align: center;"><b>Drain</b> 316 West A Ave Drain, OR 97435 (541) 836-7311</p></td><td data-bbox="457 1018 789 1241"><p style="text-align: center;"><b>Reedsport</b> 680 Fir Avenue Reedsport, OR 97467 (541) 643-9829 (541) 271-6210</p></td><td data-bbox="789 1018 1146 1241"><p style="text-align: center;"><b>Roseburg</b> 738 W Harvard Ave Ste 180 Roseburg, OR 97470 (541) 440-3580</p></td></tr></table>	<p style="text-align: center;"><b>Drain</b> 316 West A Ave Drain, OR 97435 (541) 836-7311</p>	<p style="text-align: center;"><b>Reedsport</b> 680 Fir Avenue Reedsport, OR 97467 (541) 643-9829 (541) 271-6210</p>	<p style="text-align: center;"><b>Roseburg</b> 738 W Harvard Ave Ste 180 Roseburg, OR 97470 (541) 440-3580</p>	<p>Nursing Facilities</p> <p>Respite Care</p> <p>Supervised Living</p>
<p style="text-align: center;"><b>Drain</b> 316 West A Ave Drain, OR 97435 (541) 836-7311</p>	<p style="text-align: center;"><b>Reedsport</b> 680 Fir Avenue Reedsport, OR 97467 (541) 643-9829 (541) 271-6210</p>	<p style="text-align: center;"><b>Roseburg</b> 738 W Harvard Ave Ste 180 Roseburg, OR 97470 (541) 440-3580</p>		
<p style="text-align: center;"><b>Lane County</b> <u>Florence Central Coast Resource Center</u> 3180 Highway 101 North Florence, OR 97439 (541) 902-9430 FAX: (541) 902-2115</p>				
<p style="text-align: center;"><b><u>Oregon Office on Disability and Health</u></b></p> <p><a href="http://www.ohsu.edu/xd/research/centers-institutes/institute-on-development-and-disability/public-health-programs/oodh/oodh.cfm">http://www.ohsu.edu/xd/research/centers-institutes/institute-on-development-and-disability/public-health-programs/oodh/oodh.cfm</a></p>	<p>Improving the health and wellness of Oregonians with disabilities— Collaborative effort between OHSU and Oregon Dept of Human Services, Public Services</p>			



# State of Oregon – Department of Human Services

(Call or visit for availability)

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<http://www.oregon.gov/DHS/index.shtml>

## **Department of Children, Adults and Families**

<p style="text-align: center;"><b>Coos County</b></p> <table><tr><td><u>Newmark Center</u> 2110 Newmark Avenue Coos Bay, OR 97420 (541) 888-2667</td><td><u>Sheridan Office</u> 2025 Sheridan Avenue North Bend, OR 97459 (541) 756-5500 FAX (541) 756-1861</td></tr></table>	<u>Newmark Center</u> 2110 Newmark Avenue Coos Bay, OR 97420 (541) 888-2667	<u>Sheridan Office</u> 2025 Sheridan Avenue North Bend, OR 97459 (541) 756-5500 FAX (541) 756-1861	
<u>Newmark Center</u> 2110 Newmark Avenue Coos Bay, OR 97420 (541) 888-2667	<u>Sheridan Office</u> 2025 Sheridan Avenue North Bend, OR 97459 (541) 756-5500 FAX (541) 756-1861		
<p style="text-align: center;"><b>Curry County</b></p> <p style="text-align: center;"><u>Gold Beach Multiple Services Office</u> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 247-5437 FAX (541) 247-6999 Mon-Fri 8:00 am – 5:00 pm</p> <p style="text-align: center;">DHS, employment, and SCBEC services</p>	<p>Food Assistance</p> <p>Food stamps</p> <p>Medicaid</p> <p>Oregon Health Plan</p> <p>Public Assistance</p>		
<p style="text-align: center;"><b>Douglas County</b></p> <table><tr><td><u>Roseburg Branch</u> 1937 West Harvard Avenue Roseburg ,OR 97471 (541) 440-3373 FAX (541) 673-9938 Toll free (800) 305-2903</td><td><u>West Office</u> 2630 Frontage Road Reedsport, OR 97467 (541) 271-4851 FAX (541) 271-5162</td></tr></table>	<u>Roseburg Branch</u> 1937 West Harvard Avenue Roseburg ,OR 97471 (541) 440-3373 FAX (541) 673-9938 Toll free (800) 305-2903	<u>West Office</u> 2630 Frontage Road Reedsport, OR 97467 (541) 271-4851 FAX (541) 271-5162	<p>Temporary Housing Assistance</p>
<u>Roseburg Branch</u> 1937 West Harvard Avenue Roseburg ,OR 97471 (541) 440-3373 FAX (541) 673-9938 Toll free (800) 305-2903	<u>West Office</u> 2630 Frontage Road Reedsport, OR 97467 (541) 271-4851 FAX (541) 271-5162		
<p style="text-align: center;"><b>Lane County</b></p> <p style="text-align: center;"><u>Florence Central Coast Resource Center</u> 3180 Highway 101 North Florence, OR 97439 (541) 997-8251 FAX: (541) 997-9137</p>			

## Home Health & Hospice Agencies

(Call or visit for availability)

<p><b><u>Bay Area Hospital Home Health Agency</u></b></p> <p>3950 Sherman Ave. North Bend, OR 97459 Call for hours (541) 269-5454 FAX (541) 269-2828</p> <p><a href="http://bayareahospital.org/services/Home-Health">http://bayareahospital.org/services/Home-Health</a></p>	<p style="text-align: center;"><b>Services</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">Home Health</td> <td style="text-align: right;">Yes</td> </tr> <tr> <td>Hospice</td> <td style="text-align: right;">No</td> </tr> </table> <p style="text-align: center;"><b>Service Area</b> Bay Area and Lakeside</p>	Home Health	Yes	Hospice	No
Home Health	Yes				
Hospice	No				
<p><b>Coastal Home Health &amp; Hospice</b></p> <p>PO Box 6042 306 Wharf Street Brookings, OR 97415 (541) 469-0405 FAX (888)611-8233 Toll Free (800) 535-9472</p>	<p style="text-align: center;"><b>Services</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">Home Health</td> <td style="text-align: right;">Yes</td> </tr> <tr> <td>Hospice</td> <td style="text-align: right;">Yes</td> </tr> </table> <p style="text-align: center;"><b>Service Area</b> North to Coos County, Including Langlois</p>	Home Health	Yes	Hospice	Yes
Home Health	Yes				
Hospice	Yes				
<p><b>Pacific Home Care Associates, Inc</b></p> <p>Coos Bay 455 South 4th Street, Suite 3 Coos Bay, OR 97420</p> <p>(541) 266-7005 FAX (541) 266-7008 Toll Free (877) 322-8600 <a href="http://www.pacifichhh.org">www.pacifichhh.org</a></p>	<p style="text-align: center;"><b>Services</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">Home Health</td> <td style="text-align: right;">Yes</td> </tr> <tr> <td>Hospice</td> <td style="text-align: right;">Yes</td> </tr> </table> <p style="text-align: center;">Physical/Occupational/Speech Therapy</p> <p style="text-align: center;"><b>Service Area</b> Bandon, Charleston, Coos Bay, Coquille, Gardiner, Lakeside, North Bend, Reedsport, Scottsburg</p>	Home Health	Yes	Hospice	Yes
Home Health	Yes				
Hospice	Yes				
<p><b><u>Peace Harbor Home Health &amp; Hospice</u></b></p> <p>2230 Kingwood Street, Florence, OR 97439 Mailing address: 400 9<sup>th</sup> Street Florence, OR 97439</p> <p>(541) 997-3418 FAX (541) 902-6740 <a href="http://www.peacehealth.org/">http://www.peacehealth.org/</a></p>	<p style="text-align: center;"><b>Services</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">Home Health</td> <td style="text-align: right;">Yes</td> </tr> <tr> <td>Hospice</td> <td style="text-align: right;">Yes</td> </tr> </table> <p style="text-align: center;"><b>Service Area</b> Western Lane County</p>	Home Health	Yes	Hospice	Yes
Home Health	Yes				
Hospice	Yes				

<p style="text-align: center;"><b><u>South Coast Hospice</u></b></p> <p style="text-align: center;">1620 Thompson Road Coos Bay, OR 97420</p> <p style="text-align: center;">(541) 269-2986 FAX (541) 269-0576 <a href="http://www.schospice.org/">http://www.schospice.org/</a></p>	<p style="text-align: center;"><b>Services</b></p> <table> <tr> <td>Home Health</td> <td>No</td> </tr> <tr> <td>Hospice</td> <td>Yes</td> </tr> </table> <p style="text-align: center;"><b>Service Area</b> Coos County</p>	Home Health	No	Hospice	Yes						
Home Health	No										
Hospice	Yes										
<p style="text-align: center;"><b><u>Sutter Coast Home Health &amp; Palliative Care</u></b></p> <table> <tr> <td style="text-align: center;"><b><u>Brookings</u></b></td> <td style="text-align: center;"><b><u>Del Norte County</u></b></td> </tr> <tr> <td>409 Hillside Avenue Suite B Brookings, OR 97415 <b><u>contact through office in</u></b> <b><u>Crescent City</u></b> (707) 464-8741</td> <td>785 E Washington Blvd Suite 14  Mailing address: 800 E Washington Blvd. Crescent City, CA 95531  (707) 464-8741 FAX (707) 464-3742</td> </tr> </table>	<b><u>Brookings</u></b>	<b><u>Del Norte County</u></b>	409 Hillside Avenue Suite B Brookings, OR 97415 <b><u>contact through office in</u></b> <b><u>Crescent City</u></b> (707) 464-8741	785 E Washington Blvd Suite 14  Mailing address: 800 E Washington Blvd. Crescent City, CA 95531  (707) 464-8741 FAX (707) 464-3742	<p style="text-align: center;"><b>Services</b></p> <table> <tr> <td>Home Health</td> <td>Yes</td> </tr> <tr> <td>Palliative Care</td> <td>Yes</td> </tr> <tr> <td>Hospice</td> <td>No</td> </tr> </table> <p style="text-align: center;"><b>Service Area</b> <b><u>Curry County Office</u></b> Southern Oregon Border North to Pistol River</p> <p style="text-align: center;"><b><u>Del Norte Office</u></b> All of Del Norte County</p>	Home Health	Yes	Palliative Care	Yes	Hospice	No
<b><u>Brookings</u></b>	<b><u>Del Norte County</u></b>										
409 Hillside Avenue Suite B Brookings, OR 97415 <b><u>contact through office in</u></b> <b><u>Crescent City</u></b> (707) 464-8741	785 E Washington Blvd Suite 14  Mailing address: 800 E Washington Blvd. Crescent City, CA 95531  (707) 464-8741 FAX (707) 464-3742										
Home Health	Yes										
Palliative Care	Yes										
Hospice	No										

For additional information on qualifying for Home Health or Hospice benefits through Medicare, ask your Case Manager/Discharge Planner for more information.

You may also visit [www.Medicare.gov](http://www.Medicare.gov) or call 1-800-Medicare (1-800-633-4223)

# **Skilled Nursing Facilities**

(Call or visit for availability)

<b>Bandon</b>	<b>Brookings</b>	<b>Coquille</b>
<p><b><u>Southern Coos Hospital Swing Bed Program</u></b></p> <p>900 11<sup>th</sup> Street SE Bandon, OR 97411 (541) 347-2426 FAX (541) 347-0514</p> <p><a href="http://www.southerncoos.org">http://www.southerncoos.org</a></p>	<p><b><u>Curry Good Samaritan Center</u></b></p> <p>1 Park Avenue Brookings, OR 97415 (541) 469-3111 FAX (541) 469-5970</p> <p><a href="http://www.good-sam.com/">http://www.good-sam.com/</a></p> <p>Also offers intermediate care &amp; respite care &amp; contracts with the Veterans Administration</p>	<p><b><u>Coquille Valley Hospital Swing Bed</u></b></p> <p>940 East 5<sup>th</sup> Street Coquille, OR 97423 (541) 396-5760</p> <p><a href="http://www.cvhospital.org/">www.cvhospital.org/</a></p>
<b>Coos Bay</b>		
<p><b><u>Avamere Rehabilitation</u></b></p> <p>2625 Coos Bay Blvd. Coos Bay, OR 97420 (541) 267-2161 FAX (541) 267-3098 This facility contracts with the Veterans Administration <a href="http://www.avamere.com/">http://www.avamere.com/</a></p>	<p><b><u>Life Care Center of Coos Bay</u></b></p> <p>2890 Ocean Blvd. Coos Bay, OR 97420 (541) 267-5433 FAX (541) 266-3553 Also offers intermediate care and respite care <a href="http://lifecarecenterofcoosbay.com/">http://lifecarecenterofcoosbay.com/</a></p>	
<b>Florence</b>	<b>Gold Beach</b>	
<p><b><u>Regency Florence</u></b></p> <p>1951 E. 21<sup>st</sup> Street, Florence, OR 97439</p> <p>(541) 997-8436 FAX (541) 997-4407 Also offers intermediate care &amp; respite care. <a href="http://www.regencypacificinc.com">www.regencypacificinc.com</a></p>	<p><b><u>Curry General Hospital Swing Bed</u></b></p> <p>4220 Fourth St. Gold Beach, OR 97444</p> <p>(541) 247-6621 FAX (541) 247-3101 Toll Free (800) 445-8085 <a href="http://www.curryhealthnetwork.com/">www.curryhealthnetwork.com/</a></p>	
<b><u>Myrtle Point</u></b>	<b>Reedsport</b>	

**Myrtle Point Care Center**

637 Ash Street  
Myrtle Point, OR 97458  
(541) 572-2066  
FAX (541) 572-5477  
Also offers intermediate care & respite care.

<http://www.mpcarecenter.com/>

**Aidan Senior Living at Reedsport**

600 Ranch Road  
Reedsport, OR 97467  
(541) 271-5841  
FAX (541) 271-6357  
Also offers intermediate care & respite care.

<http://www.lowerumpquahospital.com/>

You may also visit [www.Medicare.gov](http://www.Medicare.gov) or call 1-800-Medicare (1-800-633-4223)

**Assisted Living, Residential Care & Retirement Communities**

(Call or visit for availability)

**Coos Bay**

**North Bend**

**Bay Side Terrace**

192 Norman Ave.  
Coos Bay, OR 97420  
(541) 888-2255  
FAX (541) 888-3598

**Evergreen Court Retirement Community**

451 O'Connell  
North Bend, OR 97459  
(541) 756-4466  
FAX (541) 751-7715

[www.baycrest-village.com/independentliving.html](http://www.baycrest-village.com/independentliving.html)

**Ocean Ridge Retirement & Assisted Living Residence**

1855 SE Ocean Blvd  
Coos Bay, OR 97420  
(541) 267-4000  
FAX (541) 269-1672

<http://www.oceanridgeseniorliving.com/>

**Inland Point Senior Community Assisted Living Residence & Senior Estates**

2290 Inland Drive  
North Bend, OR 97459  
(541) 756-0176  
FAX (541) 756-8405

[www.reveraliving.com](http://www.reveraliving.com)

**Bandon**

**Blue Diamond Estates Residential Care Center**

87326 McTimmons Lane  
Bandon, OR 97411  
(541) 347-9631  
FAX (541) 347-7555

**Pacific View**

1000 6<sup>th</sup> Avenue West  
Bandon, OR 97411  
(541) 347-7502  
FAX (541) 347-7802

<http://www.pacificviewsl.com.com>

**West Wind Court**

465 SW 4<sup>th</sup> Street  
Bandon, OR 97411  
(541) 347-9497  
FAX (541) 347-5321

## Brookings

### Chetco Inn Residential Care Facility

417 Fern Street  
Brookings, OR 97415  
(541) 469-5347  
FAX (541) 469-5348

### Macklyn Place

755 Elk Drive  
Brookings, OR 97415  
(541) 469-7182  
FAX (541) 469-5672

## Florence

### Spruce Point Assisted Living Community

375 Ninth Street  
Florence, OR 97439  
(541) 997-6111  
FAX (541) 997-5747

[www.prestigecare.com](http://www.prestigecare.com)  
Select Spruce Point

## Gold Beach

### Shore Pines Assisted Living Community

93975 Ocean Way  
Gold Beach, OR 97444  
(541) 247-0333  
FAX Main office (541) 247-9585

## Medical Equipment / Supplies

(Call or visit for availability)

### Apria Healthcare

[www.apria.com](http://www.apria.com)

### Crescent City

630 G Street  
Crescent City, CA 95531  
(707) 464-4242  
FAX (707) 464-2879

### **Service Area**

**Crescent City Store:** North to Gold Beach, South to Klamath County, East to Gasquet

### Byram

(877) 902-9726 order by phone  
(866) 811-4500 order by FAX

A specialized provider of medical supplies to patients in the home. Call or visit the website to request a catalog or to place an order.

<http://www.byramhealthcare.com/>

**Coram**

Portland

Toll Free (877) 502-6726

Direct (503) 684-3046

FAX (503) 684-6627

Coram is a national provider of home infusion services and specialty pharmacy distribution.

<http://www.coramhc.com/>

**Home Parenteral Care Inc**

1000 South Bertelsen Road #5  
Eugene, OR 97402  
(541) 683-3700

**Lincare**

[www.lincare.com](http://www.lincare.com)

**Coos Bay**

155 N  
Schoneman  
Ave  
Coos Bay, OR  
97420

(541) 269-0607  
FAX

(541) 269-5935

**Brookings**

16290 Tolman  
Lane, Unit 101  
Brookings, OR  
97415

(541) 469-3989  
Toll Free

(800) 951-8210  
FAX  
(541) 469-7517

**Florence**

1535 9<sup>th</sup> Street,  
#B  
Florence, OR  
97439

(541) 902-7734  
FAX

(541) 997-0882

**Service Area**

**Coos Bay:** North to Lakeside, South to Port Orford,  
East to Powers, Winchester Bay

**Brookings & Florence:**  
Call for Information

Call for hours

**Rick's Medical Supply**

2674 Broadway  
North Bend, OR 97459  
(541) 756-9016

And

482 NE Winchester Street  
Roseburg, OR 97470  
Phone: (541) 672-3042  
Fax: (541) 673-0715

**Raindance Laundry and Healthcare Services**

350 LaClair Street  
Coos Bay, OR 97420  
(541) 888-9406  
FAX (541) 888-3986  
Toll free (800) 756-3073

## **NOTE**

- A physician's prescription and documentation of need and benefit is required before insurance companies will consider payment for medical equipment at home.
- Equipment, supply, and maintenance benefits vary with different insurance companies.
- Policy holders should call their insurance company to inquire about benefits, preferred providers and pre-authorization requirements for equipment and supplies.
- Check with the equipment vendor about your insurance issues.
- It is the responsibility of the patient to obtain equipment and supplies needed for home use.
- This guide is not an endorsement of any service or provider.
- The information is subject to change without notice.
- Some fees for services found in this guide can be billed to your insurance plan; however, payment is the responsibility of the patient.



# Low Cost Used Equipment

(Call or visit for availability)

## Coos Bay

**Salvation Army Thrift Store**  
306 South 2<sup>nd</sup> Street  
Coos Bay, OR 97420  
(541) 269-9704  
Social Services (541) 808-5202  
<http://www.salvationarmyusa.org/>

## North Bend

**Goodwill**  
3698 Broadway  
North Bend, OR 97459  
(541) 269-9150  
FAX (541) 269-9409  
<http://www.goodwill.org/>

**South Coast Hospice**  
1955 Meade Street  
North Bend, OR 97459  
(541) 269-9611  
FAX (541) 756-4352  
<http://www.schospice.org/>

## Bandon

**Begin Agains**  
89 Michigan AVE NE  
Bandon, OR 97411  
(541) 347-4435

**St. Johns Medical Loan Closet**  
795 Franklin AVE SW  
Bandon, OR 97411  
(541) 347-2152

## Brookings

**Goodwill**  
890 Chetco AVE  
Brookings, OR 97415  
(541) 412-5165

**South Coast Humane Society Thrift Store**  
16094 HWY 101 S  
Brookings, OR 97415  
(541) 469-5694

## Coquille

**Whoozits, Whatzits, Gadgets, & Widgets**  
207 East First Street  
Coquille, OR 97423  
(541) 396-5986

## Florence

**St. Vincent de Paul**  
2315 Hwy 101  
Florence, OR 97439  
(541) 997-1030

**Goodwill**  
1665 HWY 101  
Florence, OR 97439  
(541) 997-2911

## Gold Beach

**Christian Help Thrift**  
29813 Colvin Street  
Gold Beach, OR  
(541) 247-4054  
FAX (541) 247-7671

## Reedsport

**Sunrise Shop & Save**  
1401 US Highway 101  
Reedsport, OR 9746  
(541) 271-0553

# **Outpatient Rehabilitation Services**

(Call or visit for availability)

<p><b><u>Bay Area Hospital</u></b> 1775 Thompson Rd Coos Bay, OR 97420 (541) 269-8013 FAX (541) 269-8398</p>	<p><b><u>Brookings Harbor Physical Therapy &amp; Rehabilitation</u></b> 565 5<sup>th</sup> Street Brookings, OR 97415 (541) 469-1062 FAX (541) 469-8477</p>
<p><b><u>Coastal Physical Therapy</u></b> 580 5<sup>th</sup> Street, Ste #600 Brookings, OR 97415 (541) 469-7314 FAX (541) 469-3669</p>	<p><b><u>Gold Beach Physical Therapy &amp; Rehabilitation</u></b> 29692 Ellensburg Ave. Gold Beach, Oregon 97444 (541) 247-2254 FAX (541) 247-6393</p>
<p><b><u>Lower Umpqua Rehabilitation</u></b> 600 Ranch Road Reedsport, OR 97467 (541) 271-6318 FAX (541) 271-6376</p>	<p><b><u>North Bend Medical Center</u></b> 1900 Woodland Dr. Coos Bay, OR 97420 (541) 266-1223 FAX (541) 266-4526</p>
<p><b><u>South Coast Orthopedic Physical Therapy</u></b> 2645 N. 17th Street Coos Bay, OR 97420 (541) 266-3658 FAX (541) 267-5395</p>	<p><b><u>Southwest Physical Therapy Rehab Services</u></b> <b><u>Bandon</u></b> 913 SE 11<sup>th</sup> St., #1 Bandon, OR 97411 (541) 347-4314 FAX (541) 347-8006</p>
<p><b><u>Southwest Physical Therapy Rehab Services</u></b> <b><u>Coos Bay</u></b> 1650 Thompson Rd Coos Bay, OR 97420 (541) 269-7212 FAX (541) 267-5260</p>	<p><b><u>Southwest Physical Therapy Rehab Services</u></b> <b><u>Coquille</u></b> 279 North Central Coquille, OR 97423 (541) 396-3341 FAX (541) 396-5093</p>
<p><b><u>Zomerschoe Spine-Neuro Rehab</u></b> 1957 Thompson Road Coos Bay, OR 97420 (541) 266-7050 FAX (541) 266-0180</p>	

A physician's prescription is required for services.  
This guide is not an endorsement of any service or provider.

You may also visit [www.Medicare.gov](http://www.Medicare.gov) or call 1-800-Medicare (1-800-633-4223).

## **Diabetes Information**

(Call or visit for availability)

**Bay Area Hospital**

Patient Education (541) 269-8076

<b><u>Diabetes Self-Management Program</u></b>	<b><u>Free Diabetes Review Class</u></b>	<b><u>Free “Diabetes Prevention Class”</u></b>
Scholarship available for those who are unable to afford class	For those who have had previous diabetes education. Offered 1 <sup>st</sup> Tuesday, every month, at noon	Information on slowing or stopping diabetes progression. Offered 4 times a year: Jan, April, July and October
Sign-up for class call (541) 269-8349	Sign-up for class call (541) 266-8076	Sign-up for class call (541) 266-8076

### **South Coast Diabetes Association**

Service area Bandon to California state line North to Coos County including Langlois.

FREE ongoing diabetes discussion / support group meetings. (541) 756-9054

Offers some short term assistance for diabetes supplies and medications on an emergency basis—all insulin assistance must have a prescription to be filled.

Assistance is only available to an individual once per year.

[www.southcoastdiabetes.org](http://www.southcoastdiabetes.org)

### **Glucometers**

Also ask for specials at major retail pharmacies

**All meters have a toll-free phone number on the back of the meter for assistance.**

### **MANUFACTURER ASSISTANCE OR INFORMATION AVAILABLE:**

#### **Abbott**

Blood glucose strips

General product support: (888) 522-5226

FreeStyle InsuLinx Support (800) 222-3100

FreeStyle Promise Support (877) 318-1966

Patient assistance program (800) 222-6885

[www.myfreestyle.com](http://www.myfreestyle.com)

#### **Accuchek/Roche**

For savings card--from web site:

Select- “USA“ Click on the map of the United States

Click on “Order Connect Tool Kit” (the co-pay savings card with the cash pay option is called the Connect Card.)

(800) 858-8072 24-hour Customer Care Center

(number on the back of ACCU-CHEK® meters)

<http://www.accu-chek.com/us/>

#### **Bayer**

(800) 348-8100

[www.bayercontour.com](http://www.bayercontour.com)

**Lantus (Sanofi-Aventis)**

Lantus Connection  
(877) 591-1068

**Lilly**

Insulin (such as Humalog, NPH, 70/30, etc.)  
(855) 559-8783  
[www.lillycares.com](http://www.lillycares.com)

**Novo Nordisk Pharmaceuticals**

Novo Nordisk Patient Assistance Program for insulin (Levemir, Victoza, NovoLog)  
(866) 310-7549 (EST hours)  
<http://www.novonordisk-us.com/documents/>

**Sanofi-aventis Patient Assistance**

(888) 847-4877  
[www.sanofi.us](http://www.sanofi.us)

**MEDICARE INFORMATION:**

**Life First / One Touch**

[www.onetouch.com](http://www.onetouch.com)

Life Scan for information (800) 227-8862

**FINANCIAL AID FOR EYE CARE:**

<b>EyeCare America:</b> Toll free (877) 887-6327	<b>Mission Cataract USA</b> <a href="http://missioncataractusa.org/">http://missioncataractusa.org/</a>
<b>Vison USA:</b> Toll free (800) 766-4466	<b>InfantSEE</b> <a href="http://www.infantsee.org/">http://www.infantsee.org/</a>
<b>Lions Club International:</b> To find a Lions Club near you visit: <a href="https://directory.lionsclubs.org/">https://directory.lionsclubs.org/</a>	

**EYEGLASSES:**

<b>Sight for Students:</b> Vision Service Plan (VSP) Toll free (888) 290-4964 <a href="http://www.sightforstudents.org/">http://www.sightforstudents.org/</a>	<b>New Eyes for the Needy:</b> Provides vouchers for purchase of new prescription eyeglasses <a href="http://www.new-eyes.org/">http://www.new-eyes.org/</a>
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**GOVERNMENT PROGRAMS:**

<b>Medicare Benefit for Eye Exams:</b> Toll free (800) 633-4227 <a href="http://www.medicare.gov/">http://www.medicare.gov/</a>	<b>State Children’s Health Insurance Program (SCHIP)</b> Toll free (877) 543-7669 <a href="http://www.insurekidsnow.gov/">http://www.insurekidsnow.gov/</a>
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For the most up-to-date information, you may wish to visit:

<https://www.nei.nih.gov/health/financialaid>

## **In-Home Service**

(Call or visit for availability)

<p><b><u>Assured Quality Home Care</u></b> 340 Central Ave Coos Bay, OR 97420 (541) 808-2355</p> <p><a href="http://aqhcinc.com/">http://aqhcinc.com/</a></p>	<p>Home Care, Personal Care, Medication Management, Nursing Services</p>		
<p><b><u>Care Connection</u></b></p> <table border="0"><tr><td data-bbox="162 571 503 890"><p><b><u>Coos County</u></b> 1988 Newmark Avenue Coos Bay, OR 97420 (541) 888-7957 (800) 611-7555 <u>Childcare resource &amp; referral</u> (541) 888-7957</p></td><td data-bbox="503 571 990 890"><p><b><u>Curry County</u></b> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 813-1674 <u>Childcare resource &amp; referral</u> (541) 813-1674</p></td></tr></table>	<p><b><u>Coos County</u></b> 1988 Newmark Avenue Coos Bay, OR 97420 (541) 888-7957 (800) 611-7555 <u>Childcare resource &amp; referral</u> (541) 888-7957</p>	<p><b><u>Curry County</u></b> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 813-1674 <u>Childcare resource &amp; referral</u> (541) 813-1674</p>	<p>Childcare resource and referral</p> <p>Lifespan referral Network</p>
<p><b><u>Coos County</u></b> 1988 Newmark Avenue Coos Bay, OR 97420 (541) 888-7957 (800) 611-7555 <u>Childcare resource &amp; referral</u> (541) 888-7957</p>	<p><b><u>Curry County</u></b> 94145 West 5<sup>th</sup> Place Gold Beach, OR 97444 (541) 813-1674 <u>Childcare resource &amp; referral</u> (541) 813-1674</p>		
<p><b><u>Coos–Curry In-Home Services</u></b></p> <p><a href="http://www.scbec.org/scbec-senior-services-in-home-services.htm">http://www.scbec.org/scbec-senior-services-in-home-services.htm</a></p> <table border="0"><tr><td data-bbox="162 1087 503 1335"><p><b><u>Coos County</u></b> 93781 Newport Lane Coos Bay, OR 97420 (541) 269-2013 Toll free (800) 858-5777 FAX (541) 267-0194</p></td><td data-bbox="503 1087 990 1335"><p><b><u>Curry County</u></b> 16399 Lower Harbor Road Brookings, OR 97415 (541) 412-1091</p></td></tr></table>	<p><b><u>Coos County</u></b> 93781 Newport Lane Coos Bay, OR 97420 (541) 269-2013 Toll free (800) 858-5777 FAX (541) 267-0194</p>	<p><b><u>Curry County</u></b> 16399 Lower Harbor Road Brookings, OR 97415 (541) 412-1091</p>	<p>Non-Medical In-Home Care and Services</p> <p>CNAs are available for care under the direction of Registered Nurses</p> <p>Serves available in Gold Beach and Port Orford by appointment only</p>
<p><b><u>Coos County</u></b> 93781 Newport Lane Coos Bay, OR 97420 (541) 269-2013 Toll free (800) 858-5777 FAX (541) 267-0194</p>	<p><b><u>Curry County</u></b> 16399 Lower Harbor Road Brookings, OR 97415 (541) 412-1091</p>		
<p><b><u>Guardians by the Sea</u></b> 16210 East Hoffeldt Lane Brookings, OR 97415 (541) 661-7011</p> <p><a href="http://www.theguardiansbythesea.com/">http://www.theguardiansbythesea.com/</a></p>	<p>Personal, Medical, Supportive</p>		
<p><b><u>Harmony Homecare, LLC</u></b></p> <table border="0"><tr><td data-bbox="162 1696 503 1843"><p>685 West Anderson Coos Bay, OR 97420 (541) 260-1788 FAX (541) 269-7723</p></td><td data-bbox="503 1696 990 1843"><p>Mail to: 3696 Broadway #208 North Bend, OR 97459</p></td></tr></table> <p><a href="http://www.harmonyhomecarecoosbay.com">www.harmonyhomecarecoosbay.com</a></p>	<p>685 West Anderson Coos Bay, OR 97420 (541) 260-1788 FAX (541) 269-7723</p>	<p>Mail to: 3696 Broadway #208 North Bend, OR 97459</p>	<p>Non-Medical In-Home Care and Services</p>
<p>685 West Anderson Coos Bay, OR 97420 (541) 260-1788 FAX (541) 269-7723</p>	<p>Mail to: 3696 Broadway #208 North Bend, OR 97459</p>		

<p align="center"><b><u>Simple Treasures In-Home Care</u></b></p> <p align="center">2222 Broadway North Bend, OR 97459 (541) 751-9400 FAX (541) 751-8079</p>	<p align="center">Non-Medical In-Home Care &amp; Services</p>																
<p align="center"><b><u>United Homecare Services</u></b></p> <p align="center">320-Central Avenue, Suite 314 Coos Bay OR 97420 (541) 267-7411 Toll free (866) 996-9090 FAX (541) 808-3900</p> <p align="center"><a href="http://www.uhs-or.org/">http://www.uhs-or.org/</a></p>	<p align="center">Non-Medical In-Home Care and Services</p>																
<p align="center"><b><u>South Coast Business Employment Center</u></b> <b><u>Senior Nutrition</u></b></p> <p align="center">(541) 269-2013 (800) 858-5777 FAX (541) 267-0194 <a href="http://www.scbec.org/">http://www.scbec.org/</a></p>	<p align="center">Food Assistance Program Coordinates Meals on Wheels for Seniors</p>																
<p align="center"><b><u>Meals On Wheels</u></b></p> <table border="0"> <tr><td>Bandon</td><td>(541) 347-3181</td></tr> <tr><td>Brookings</td><td>(541) 469-6822</td></tr> <tr><td>Coos Bay</td><td>(541) 269-2013</td></tr> <tr><td>Coquille</td><td>(541) 396-5341</td></tr> <tr><td>Gold Beach</td><td>(541) 247-7506</td></tr> <tr><td>Lakeside</td><td>(541) 759-3819</td></tr> <tr><td>Myrtle Point</td><td>(541) 572-3151</td></tr> <tr><td>Reedsport</td><td>(541) 271-4835</td></tr> </table>	Bandon	(541) 347-3181	Brookings	(541) 469-6822	Coos Bay	(541) 269-2013	Coquille	(541) 396-5341	Gold Beach	(541) 247-7506	Lakeside	(541) 759-3819	Myrtle Point	(541) 572-3151	Reedsport	(541) 271-4835	<p align="center">Call for information on Home Meal Delivery or Congregate meals</p>
Bandon	(541) 347-3181																
Brookings	(541) 469-6822																
Coos Bay	(541) 269-2013																
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Reedsport	(541) 271-4835																
<p align="center"><b><u>Gold Coast Security</u></b> <b><u>Emergency Response Systems</u></b></p> <p><b><u>Medical Alert Program</u></b> (541) 267-5000 Gold Coast Security or (800) 525-5001 Oregon Statewide Coos Bay, OR FAX (541) 269-0126</p> <hr/> <p align="center"><b><u>Lifeline</u></b></p> <table border="0"> <tr><td>Coos Bay/North Bend</td><td>(541) 269-8008</td></tr> <tr><td>Coquille</td><td>(541) 824-0106</td></tr> <tr><td>Brookings</td><td>(800) 535-9472</td></tr> <tr><td>Gold Beach</td><td>(541) 247-7084 x103</td></tr> </table>	Coos Bay/North Bend	(541) 269-8008	Coquille	(541) 824-0106	Brookings	(800) 535-9472	Gold Beach	(541) 247-7084 x103	<p align="center">Medical Alert System Options</p> <hr/> <p align="center">Local Offices offering installation and service</p>								
Coos Bay/North Bend	(541) 269-8008																
Coquille	(541) 824-0106																
Brookings	(800) 535-9472																
Gold Beach	(541) 247-7084 x103																

# Financial Assistance Programs

(Call or visit for availability)

## Area Agency on Aging (SCBEC)

<http://www.oregon.gov/DHS/spwpd/offices.shtml#coos>

### Coos Bay

93781 Newport Lane  
P.O. Box 1118  
Coos Bay, OR 97420-4030

(541) 269-2013  
Toll free (800) 858-5777  
TTY (541) 267-4477  
FAX (541) 267-0194

### Gold Beach

94145 5<sup>TH</sup> PL  
Gold Beach, OR 97444

(541) 247-4515  
Fax (541) 247-5938  
Toll Free (800) 257-1385

### North Bend APD

3030 Broadway  
North Bend, OR 97459

(541) 756-1861  
TTY (541) 759-8799  
FAX (541) 756-1861

### Brookings

16399 Lower Harbor Rd  
Harbor, Oregon 97415

541) 469-9299  
FAX ( 541) 469-0632  
Toll Free (800) 4191371

### Coos Elderly Services

390 South 2<sup>nd</sup> Street  
Coos Bay, OR 97420  
(541) 756-1202  
FAX (541) 756-0148  
<http://cooselderly.org/>

Representative Payee  
Conservatorships  
Personal Representative  
Community Referrals  
Client Support and Advocacy

### Eldercare Service Locator

1-800-677-1116

<http://www.eldercare.gov/Eldercare.NET/Public/Index.aspx>

Connection to community  
services

### Salvation Army

1155 Flanagan Ave  
Coos Bay, OR 97420  
(541) 888-5202  
Short term emergency assistance  
<http://www.salvationarmy.org>

## Oregon Coast Community Action

Short Term Assistance  
Call for more information  
<http://www.oregon.gov/OHCS/>

### Coos County

1855 Thomas Ave  
Coos Bay, OR 97420  
[www.orcca.us/](http://www.orcca.us/)  
(541) 435-7080  
FAX: (541) 435-7101

### Curry County

517 Railroad Avenue  
Brookings, Or 97415  
[www.orcca.us/](http://www.orcca.us/)  
(541) 469-3155  
FAX (541) 435-7768

# **Assistance Programs**

(Call or visit for availability)

## **Insurance**

<p><b><u>Family Health Insurance Assistance Program (FHIAP) - State of Oregon</u></b></p> <p>Toll free (800) 273-0557 Statewide <a href="http://www.oregon.gov/OHA/healthplan">www.oregon.gov/OHA/healthplan</a></p>	<p>Program that helps Oregon families pay the monthly premium for high-quality, private health insurance plans. Call or visit online for an application.</p>
<p><b><u>Oregon Healthy Kids</u></b></p> <p>Contact Oregon Health Plan (800) 273-0557 <a href="http://www.oregonhealthykids.gov/">http://www.oregonhealthykids.gov/</a></p>	<p>Depending on family income, children may be eligible for free or low-cost health coverage for doctor visits, dental care, vision, medicines and more.</p>
<p><b><u>Oregon Health Plan</u></b> (800) 527-5772 TTY: (800) 375-2863 <a href="http://egov.oregon.gov/DHS/healthplan">http://egov.oregon.gov/DHS/healthplan</a></p>	<p>Low income insurance assistance</p>
<p><b><u>Oregon Helps</u></b></p> <p><a href="http://www.oregonhelps.org/">http://www.oregonhelps.org/</a></p>	<p>Oregon Helps is a free and easy assistance program that helps you determine if you are eligible for 33 programs and assistance and provides links to those programs.</p>

## **Prescription**

(Call or visit for availability)

<p><b><u>\$4.00 prescriptions</u></b></p> <p>Some generic prescriptions available for \$4.00 (in some cases a little less).</p> <p><u>Call your pharmacy for more information</u></p>	<p>Ask at your pharmacy if there are any other discount programs you may be eligible for. You can also review your pharmacy's web site, if available, for discount program information.</p>
<p><b><u>Helping Patients</u></b></p> <p><a href="http://www.helpingpatients.org">www.helpingpatients.org</a></p>	<p>This website is designed to help you find patient assistance programs for which you may qualify.</p>
<p><b><u>Medicare Part D: Prescription Drug Coverage</u></b></p> <p>Call or visit online for more information (800) 633-4227 <a href="http://www.medicare.gov">www.medicare.gov</a></p>	<p>Insurance coverage for prescription drugs</p> <p>Includes both brand name and generic drugs</p> <p>Offers a choice of plans</p>



<p align="center"><b><u>Needy Meds</u></b>  <a href="http://www.needymeds.com">www.needymeds.com</a></p>	<p>Various drug manufacturer-sponsored patient assistance programs including contact and application information.</p>
<p align="center"><b><u>Oregon Prescription Drug Program (OPDP)</u></b>  (503) 945-7834  (800) 913-4146 Customer Service  <a href="http://www.oregon.gov/oha/pharmacy/OPDP/Pages/index.aspx">http://www.oregon.gov/oha/pharmacy/OPDP/Pages/index.aspx</a></p>	<p>Average savings 50% on prescriptions.  Free enrollment and all ELIGIBLE Oregonians can now join.</p>
<p align="center"><b><u>Partnership for Prescription Assistance (PPA)</u></b>  (888) 477-2669  <a href="http://www.pparx.org">www.pparx.org</a></p>	<p>More than 2500 brand-name and generic medications are covered at low or no cost.  Visit web site or call for more information and applications.</p>
<p align="center"><b><u>Rx Assist</u></b>  Volunteers in Health Care search database  <a href="http://www.rxassist.org/">http://www.rxassist.org/</a></p>	<p>Patient assistance programs run by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine.</p>
<p align="center"><b><u>RX Outreach</u></b>  (800) 769-3880 St. Louis, MO  Mon-Fri  7:00 am–5:30 pm CST  <a href="http://rxoutreach.com/">http://rxoutreach.com/</a></p>	<p>Low cost generic medication for most mail order prescription drugs with over 400 medications to choose from</p>
<p align="center"><b><u>Rx Savings Plan</u></b>  (877) 673-3688  <a href="http://www.rxsavingsplus.com">www.rxsavingsplus.com</a></p>	<p>Prescription discount program issues card that can be used to save on many prescription medications.</p>

## **Other Assistance**

(Call or visit for availability)

<p align="center"><b><u>Coos County Pregnancy Resource Center</u></b></p> <p align="center">490 Commercial Ave.  Coos Bay, OR 97420  Office (541) 267-5204  Helpline (800) 395-4357</p> <p align="center"><a href="http://www.possiblypregnant.org/coos_bay/">http://www.possiblypregnant.org/coos_bay/</a></p>	<p align="center"><b><u>Low Income Energy Assistance (LIEAP)</u></b></p> <p align="center">Oregon Coast Community Action  (541) 435-7080  <a href="http://liheap.findfamilyresources.com/">http://liheap.findfamilyresources.com/</a></p>
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## Advocacy

### Long-Term Care Ombudsman

3855 Wolverine St. NE, Suite 6  
Salem, OR 97305

(503) 378-6533  
Toll Free (800) 522-2602

[http://www.oregon.gov/LTCO/pages/about\\_us.aspx](http://www.oregon.gov/LTCO/pages/about_us.aspx)

Resident-Centered Advocacy  
The Office of the Long-Term Care Ombudsman is a free service available to residents, families, facility staff, and the general public

### Oregon Law Center

455 South 4<sup>th</sup> Street, Suite 5  
P.O. Box 1098  
Coos Bay, OR 97420

Coos County (541) 269-1226  
Coos/Curry County (800) 303-3638

[www.oregonlawcenter.org/olcweb\\_files/Page503.htm](http://www.oregonlawcenter.org/olcweb_files/Page503.htm)

Providing Access to Justice for low income Oregonians.

Statewide service of legal aid programs throughout Oregon that provides help to low-income persons who have problems with applying for or receiving public benefits, such as welfare, food stamps, or social security.

## Other Assistance for Families

(Call or visit for availability)

### American Red Cross

Disaster Relief and Emergency Assistance  
Service to Armed Forces  
1165 Newmark Ave Ste. D  
Coos Bay, OR 97420  
1-800-733-2767

### Federal Trade Commission

Protecting America's Consumers  
Identity Theft, National Do-Not-Call Registry, e-mail Spam/Phising. Anti-Trust  
(202) 326-2222  
[www.ftc.gov](http://www.ftc.gov)

### Financial Counseling

Consumer Credit Counseling for Coos, Curry, and SW Douglas Counties

Salem	Coos	Portland
3000 Market Place NE	(541) 267-7040	8800 SE Sunnyside Road
Suite 412	FAX (864) 942-1440	Clackamas, OR 97015
Salem, OR 97301		

[www.apprisen.com](http://www.apprisen.com)

## **Oregon Insurance Division**

Consumer Advocacy Unit

350 Winter St. NE Room 440 / P.O. Box 14480, Salem, OR 97309

503-947-7984 or 888-877-4894 (toll-free)

Website: [www.insurance.oregon.gov](http://www.insurance.oregon.gov)

E-mail: [cp.ins@state.or.us](mailto:cp.ins@state.or.us)

## **Housing Assistance**

<p><b><u>Bay Area First Step</u></b> (541) 756-3111 FAX: (541) 756-2111</p>	<p>Alcohol and Drug-Free Housing for Men and Women in Recovery (Teens evaluated on a case by case basis)</p> <p><a href="http://www.bayareafirststep.org/">http://www.bayareafirststep.org/</a></p>
<p><b><u>Fair Housing Council of Oregon (HUD)</u></b>  (800) 424-3247 Portland</p>	<p>Nonprofit civil rights organization driven to eliminate illegal housing discrimination through enforcement and education across Oregon and southwest Washington</p> <p><a href="http://www.fhco.org">http://www.fhco.org</a></p>
<p><b><u>North Bend City/Coos-Curry Housing Authorities</u></b> 1700 Monroe Street North Bend, OR 97459</p>	<p>Housing Assistance (541) 756-4111 FAX (541) 756-4990</p> <p><a href="http://www.ccnbchas.org/">http://www.ccnbchas.org/</a></p>
<p><b><u>Oasis Shelter</u></b> P.O. Box 932 Gold Beach, OR 97444 (541) 425-5238 or Toll free (800) 247-7600 HOTLINE</p>	<p>Serving Survivors of Domestic and Sexual Violence</p> <p><a href="http://www.oasisshelterhome.org">http://www.oasisshelterhome.org</a></p>
<p><b><u>Oregon Coast Community Action</u></b> 1855 Thomas Ave. Coos Bay, OR 97420 (541) 435-7080 FAX (541) 435-7101</p>	<p>Includes affordable housing units located in Coos Bay, listings of available rentals, housing counseling, and emergency rental assistance, including deposits.</p> <p><a href="http://www.orcca.us">www.orcca.us</a></p>
<p><b><u>Outreach Gospel Mission</u></b> 15701 Hwy 101 South Brookings, OR 97415 (541) 412-0278</p>	<p>Curry County Emergency Housing Assistance Emergency Food Assistance Mission Thrift Store Need based food boxes Mon- Sat 10-4</p> <p><a href="http://www.bogm.org/">http://www.bogm.org/</a></p>

<p align="center"><b><u>The ARK Project</u></b>  Harding Building/Marshfield Campus  755 S. 7<sup>th</sup> ST  Coos Bay, OR 97420  (541)267-3104 ext.7115</p>	<p align="center">Teen and Family Resource Center  Ages 0-21  Case by Case immediate assistance evaluated  Emergency personal &amp; pantry items as  available</p> <p align="center"><a href="http://coosbayd9.com/">http://coosbayd9.com/</a></p>
<p align="center"><b><u>South Coast Gospel Mission</u></b>  1999 N. 7<sup>th</sup> Street  Coos Bay, OR 97420</p> <p align="center">(541) 269-5017  FAX (541) 269-5125</p>	<p align="center">Community meals served Mon-Sat  Temporary Housing Assistance  Call or visit website for more information</p> <p align="center"><a href="http://southcoastgospelmission.org/">http://southcoastgospelmission.org/</a></p>
<p align="center"><b><u>The Safe Project</u></b>  1681 Newmark Ave  Coos Bay, OR 97420  Business (541) 888-1048</p> <p>24-Hr Crisis Line (541) 756-7000  Shelter Office (541) 756-2452  Toll free (888) 793-5612</p>	<p align="center">Provides emergency services to victims of  domestic violence and assault in Coos County</p> <p align="center"><a href="http://stopabusecoos.org/">http://stopabusecoos.org/</a></p>
<p align="center"><b><u>Crime Victim Assistance</u></b></p> <p>Coquille Courthouse (541) 396-7545  Gold Beach Courthouse (541) 247-7011  Reedsport Annex Courthouse (541) 271-  3641</p>	<p align="center"><b><u>Aardvarc</u></b>  An Abuse, Rape and Domestic Violence Aid and  Resource Collection</p> <p align="center"><a href="http://www.aardvarc.org/dv/states/ordv">http://www.aardvarc.org/dv/states/ordv</a></p>

# Food Banks

(Call or visit for availability)

<http://www.foodpantries.org/st/oregon>

Area	Address	Other Info
<b>Bandon</b>	Bandon Good Neighbors LIONS Shed 1100 – 11 <sup>th</sup> St. SW Bandon City Park	(541) 347-2679
	Bandon Restoration Worship Center 89 North Ave NE	(541) 347-4900 or (541) 404-8100
<b>Brookings</b>	Brookings Food Bank 539 Hemlock Street (at the corner of Willow)	(541) 469-6988
	Outreach Gospel Mission 15701 Hwy 101	(541) 412-6988
<b>Charleston</b>	Charleston Food Pantry 63081 Crown Point Road	(541) 756-4920
<b>Coos Bay</b>	Emmanuel Emergency Food Cupboard 370 Market Street	(541) 269-5829
	Salvation Army 1155 Flanagan Ave. (off Schoneman)	(541) 888-5202
	Coos Bay Seventh Day Adventist 2175 Newmark	(541) 756-5812
<b>Coquille</b>	Coquille SDA Food Pantry 790 W. 17 <sup>th</sup> Street (Old Jefferson School)	(541) 396-6850
<b>Gold Beach</b>	Gold Beach Christian Help 29813 Colvin Street (behind Courthouse)	(541) 247-4054
	Gold Beach 7 <sup>th</sup> Day Adventist 94191 3 <sup>rd</sup> Street	(541) 247-2057
<b>Reedsport</b>	AARP Pantry 810 Greenwood Reedsport, OR 97467	(541)271-3609
	Project Blessing Food Bank 150 S 20 <sup>th</sup> St Reedsport, OR 97467	(541)271-3928
<b>Myrtle Point</b>	Myrtle Point Food Pantry 1320 Maryland Ave.	(541) 260-4370

<b>North Bend</b>	Bay Area Church of the Nazarene 1850 Clark (off Broadway by Perry's)	(541) 756-2004
	Presbyterian Church Mon-Wed 9:30-12:00 2238 Pony Creek Rd East of Pony Village	(541) 756-4155
	Pelican Harbor at Church of God 1067 Newmark Street (corner of Newmark & Brussels)	(541) 756-6696
<b>Port Orford</b>	The Common Good 1405 Idaho Street	(541) 332-1365
<b>Powers</b>	The Joseph Project 410 Cedar Street	(541) 439-2446 <a href="http://www.orcca.us">www.orcca.us</a>

**Meal Programs**  
(Call or visit for availability)

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**BANDON**

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**Project E.A.T.**

At "The Barn"-- Bandon City Park  
1100 11<sup>th</sup> Street SW  
Bandon, OR 97411  
(541) 347-3500

This equal opportunity program is for low income families, singles, and seniors.  
The meal is free, but donations are always welcome. Sponsored by donations & grants

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**BROOKINGS**

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**Outreach Gospel Mission**

15701 Hwy 101 S,  
Brookings, OR 97411  
(541) 412-0278

**Chetco Senior Center**

550 Chetco Lane  
Brookings, OR 97411  
(541) 469-6822

**St. Timothy's Episcopal Church**

401 Fir St.  
Brookings, OR 97411  
(541) 469-3314

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## **COOS BAY**

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### **Bay Area Senior Center**

886 S. 4<sup>th</sup> St  
Coos Bay, OR 97420  
(541) 269-2626

### **Nancy Devereux Center**

1200 Newmark Ave  
Coos Bay, OR 97420  
(541) 888-3202

### **South Coast Gospel Mission**

1999 North 7<sup>th</sup> Street  
Coos Bay, OR 97420  
(541) 269-5017

### **The Harbor AG**

63748 Harriet Rd  
Coos Bay, OR 97420  
(541) 759-4838

<https://www.theharborag.com>

### **United Methodist Church**

123 Ocean Blvd SE  
Coos Bay, OR 97420  
(541)267-4410

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## **GOLD BEACH**

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### **Gold Beach Senior Center**

29841 Airport Way  
Gold Beach, OR 97444  
(541) 247-7506

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## **MYRTLE POINT**

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### **Soup and Sandwich Kitchen**

448 Maple Street  
Myrtle Point, OR 97458  
(541) 572-2094

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## **NORTH BEND**

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### **College Park Community Church**

2548 Newmark St  
North Bend, OR 97459  
(541)756-4214

### **North Bend Senior Activity Center**

1470 Airport Lane  
North Bend, OR 97459  
(541) 756-7622

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## PORT ORFORD

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### Port Orford Senior Activity Center

1536 Jackson St.  
Port Orford, OR 97465  
(541) 332-5771

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## POWERS

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### Powers Senior Activity Center

120 East Fir  
Powers, OR 97466  
(541) 439-3861

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## Medical/Dental Care for Low-Income / Uninsured

(Call or visit for availability)

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### Bandon Community Health Center

1010 1st Street SE, Suite 110  
Bandon, OR 97411  
(541) 347-2529  
FAX (541) 347-9196

Medical appointments, Immunizations,  
Family Planning, Labs  
Infants, Children & Adolescents  
Senior Health Insurance Benefits Assistance  
**(SHIBA)**

### OHP/WOAH Advantage Dental

For emergency dental issues:  
(866) 268-9631  
For non-emergent dental care:  
(888) 468-0022

For OHP/WOAH patients

### Umpqua Community Health Center

150 NE Kenneth Ford Dr  
Roseburg, OR 97470  
(541) 672-9596

Dental services for Douglas, Coos and Curry  
residents  
Fees based on a sliding scale only for  
Douglas County

### Waterfall Clinic

1890 Waite Street Suite 1  
North Bend, OR 97459  
(541) 756-6232  
FAX (541) 756-6234

- Immunizations
  - Family Planning
  - Medical Appointments
  - Dental Hygiene care only
  - Mental Health Counseling
  - Please call for appointment availability and program information
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**Public Health**  
(Call or visit for availability)

**Coos County Health & Human Services**

281 Laclair St  
Coos Bay, OR 97420  
(541) 266-6700  
Fax: (541) 888-8726

<http://www.co.coos.or.us/Departments/CoosHealthWellness/>

Coos County Public Health provides **affordable** and **confidential** clinical services to prevent disease and promote health in our communities.

Please call for appointment availability and program information

**Curry County Public Health Department**

94235 Moore Street, St #121  
Gold Beach, OR 97444  
(541) 247-3300  
(888) 811-1513

[www.co.curry.or.us](http://www.co.curry.or.us)

or

<https://www.currych.org/servicies/#public-health>

Curry Community Health supports and promotes the health and well-being of the community.

Please call for appointment availability and program information

**Douglas County Public Health Department**

680 Fir Avenue  
Reedsport, OR 97467  
Reception only (541) 271-4835  
FAX (541) 271-5039

<http://www.co.douglas.or.us/health/>

Please call for appointment availability and program information

# **Veteran's Administration**

(Call or visit for availability)

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## **VA North Bend Community Based Outpatient Clinic**

2191 Marion Street  
North Bend, OR 97459  
(541) 756-8002  
FAX (541) 756-7503

<http://www2.va.gov/directory/guide/facility>

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## **Roseburg VA Healthcare System**

913 NW Garden Valley Blvd  
Roseburg, OR  
(541) 440-1000  
Toll Free (800) 549-8387  
Main Office # (541) 440-1225

[www.roseburg.va.gov/](http://www.roseburg.va.gov/)

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## **Veteran's Regional Administration**

Services, Benefits Information, and Assistance

(800) 827-1000

<http://www.va.gov/>

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## **Oregon Department of Veterans' Affairs**

(800) 692-9666

[www.oregon.gov/ODVA/](http://www.oregon.gov/ODVA/)

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## **Curry County Courthouse**

(541) 247-3205

call for appointment

<http://www.co.curry.or.us/Departments/Veterans-Services>

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## **Coos County Courthouse**

(541) 396-7590

E-Mail [coosvets@co.coos.or.us](mailto:coosvets@co.coos.or.us)

<http://www.co.coos.or.us/Departments/VeteransAssistance.aspx>

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## **Southwestern Oregon Veteran's Outreach (SOVO)**

Pony Village Mall, North Bend, OR

(541) 756-8718

Other appointments as needed

Bill Brady volunteer (541) 756-8718

<http://www.sovo4vets.org>

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**Mental Health**  
(Call or visit for availability)

**Bay Area Hospital**  
**Outpatient Psychiatric Services**

2885 Thompson Road  
Coos Bay, OR 97420  
(541) 269-5333  
FAX (541) 269-5609

<http://www.bayareahospital.org/mental.html>

**Coos Health & Wellness**

281 Laclair St  
Coos Bay, OR 97420  
(541) 266-6700  
Fax: (541) 888-8726

**24 Hour Crisis Hotline**

**(541) 266-6800**

**1-888-543-5763**

<http://www.mh.co.coos.or.us/>

**Curry County Human Services**

29821 Colvin Street  
Gold Beach, OR 97444  
(541) 247-4082  
FAX (541) 247-5058

517 Railroad Avenue  
Brookings OR 97415  
(541) 469-3007

After Hours Mental Health Crisis Line  
(877) 519-9322

**Western Douglas County**

680 Fir Avenue  
Reedsport, OR 97467  
(541) 271-4835  
After Hours Mental Health Crisis Line  
(800) 866-9780

<http://www.co.douglas.or.us/health/MH/>

# Alcohol / Substance Abuse Resources Services to Family & Friends – Support Groups

(Call or visit for availability)

<p style="text-align: center;"><b><u>Adapt</u></b></p> <p>400 Virginia Avenue, Suite 201 North Bend, OR 97459 (541) 751-0357 FAX (541)751-9985 <a href="http://www.adaptoregon.org/">http://www.adaptoregon.org/</a></p>	<p style="text-align: center;"><b><u>Al Anon</u></b></p> <p>Oregon Area District #8 Coos Bay, OR 97420  <a href="http://www.oregonal-anon.org/">http://www.oregonal-anon.org/</a></p>
<p><b><u>Alcoholics Anonymous</u></b></p> <p>Coos Bay (541) 269-3265 Florence (541) 902-0152 Curry County (541) 247-2506 Brookings (541) 469-2440 AA Hot Line 1-888-203-1432 <a href="http://www.aa-oregon.org/">http://www.aa-oregon.org/</a></p>	<p><b><u>Bay Area First Step</u></b></p> <p>1942 Sheridan Avenue North Bend, OR 97459 (541) 756-3111 FAX (541) 756-2111  <a href="http://www.bayareafirststep.org/">http://www.bayareafirststep.org/</a></p>
<p style="text-align: center;"><b><u>Adapt Crossroads</u></b></p> <p>3099 NE Diamond Lake Blvd, Roseburg, OR - Adults: men and women, mothers with children (541) 673-3469 24-hours <a href="http://www.adaptoregon.org/">http://www.adaptoregon.org/</a></p>	<p style="text-align: center;"><b><u>AGambling Addiction</u></b></p> <p>National Council on Problem Gambling 24-hour confidential hotline Toll free (800) 522-4700 <a href="http://www.ncpgambling.org/">http://www.ncpgambling.org/</a></p>
<p><b><u>MADD—Mothers Against Drunk Driving</u></b></p> <p>(800) GET-MADD (800) 438-6233 (541) 343-8115 Eugene – Leave message only (541) 607-8452 <a href="http://www.madd.org/">http://www.madd.org/</a> e-mail: <a href="mailto:eugene.or@madd.org">eugene.or@madd.org</a></p>	<p style="text-align: center;"><b><u>Maslow Project</u></b></p> <p>740 South Second Street Coos Bay, OR (541) 297-4448 <a href="http://www.wfall.org/maslow">www.wfall.org/maslow</a></p>
<p style="text-align: center;"><b><u>Narcotics Anonymous</u></b></p> <p>PO Box 1263 Coos Bay, OR 97520 (541) 267-0273 24-hr Hotline <a href="http://www.pcrna.org/coosbay/">www.pcrna.org/coosbay/</a></p>	<p style="text-align: center;"><b><u>Serenity Lane Treatment Centers</u></b></p> <p>Eugene Residential Program 616 East 16<sup>th</sup> Ave, Eugene 97401 (541) 687-1110 24-hr Central Information: (800) 543-9905 <a href="http://www.serenitylane.org/">http://www.serenitylane.org/</a></p>
<p style="text-align: center;"><b><u>South Coast Al-Anon Club</u></b></p> <p>18361/2 Union Street North Bend, OR 97459</p>	<p style="text-align: center;"><b><u>US Gambling Hotline- Oregon</u></b></p> <p>Toll free (877) 695-4648</p>
<p style="text-align: center;"><b><u>Willamette Family</u></b></p> <p>Health, Wellness and Recovery Lane County: Cottage Grove, Eugene, Springfield (541) 344-0031 <a href="http://www.wfts.org">www.wfts.org</a></p>	

# TRANSPORTATION

(Call or visit for availability)

<p style="text-align: center;"><b><u>Bay Cities Ambulance</u></b>                  3505 SE Ocean Blvd                  Coos Bay, OR 97420                  (541) 266-4300  <a href="http://www.baycitiesambulance.com/">http://www.baycitiesambulance.com/</a></p>	<p style="text-align: center;">Ambulance Services – 911 Emergency                  Inter-facility Transports                  Wheel Chair Van</p> <p style="text-align: center;"><b><i>Lifeguard</i></b> membership available</p>
<p style="text-align: center;"><b><u>Coos County Area Transit</u></b>                  Coos Bay, North Bend, Coquille                  (541) 267-7111                  Bandon                  (541) 347-4131                  Myrtle Point                  (541) 572-3151  <a href="http://www.coostransit.org">www.coostransit.org</a></p>	<p style="text-align: center;"><b><u>Curry County Public Transit</u></b>                  Smith River, CA to North Bend, OR                  (800) 921-2871                  Public Transit                  Dial-a-Ride                  Coastal Express  <a href="http://www.currypublictransit.org/">http://www.currypublictransit.org/</a></p>
<p style="text-align: center;"><b><u>Millennium Transport</u></b>                  1390 Airport Lane                  PO Box 1088                  North Bend, OR 97459                  Phone (541) 756-1400 or (866) 220-1917                  FAX (866) 339-8743</p>	<p style="text-align: center;">Ambulatory, Stretcher, &amp; Wheelchair                  Transport (Statewide)                  Monday through Friday 7:00 am – 7:00 pm                  Call to arrange weekend transport</p>
<p style="text-align: center;"><b><u>Ready Ride</u></b>                  (800) 479-7920</p>	

**Yellow Cab Taxi**

24-hour Dispatch

2700 Woodland Rd  
 Coos Bay, OR 97420  
 (541) 267-3111

<http://yellowcabcoosbay.com/>

<p style="text-align: center;"><b><u>Bay Cities Brokerage</u></b>                  3505 Ocean BLVD SE                  Coos Bay, OR 97420                  1-877-324-8109  <a href="https://portal.bca-rides.com">https://portal.bca-rides.com</a>                  Advanced Health and Umpqua                  Health Alliance</p>	<p style="text-align: center;">Please call in advance to schedule a ride.                  Mon-Fri                  8:00 am – 5:00 pm</p> <p>Have information ready when calling:</p> <ul style="list-style-type: none"> <li>▪ Medical Card</li> <li>▪ Medical Appointment date, time</li> <li>▪ Provider name, address, telephone number</li> </ul> <p>Medical related transportation services for <b><i>eligible</i></b>                  Oregon Health Plan and Medicaid clients</p>
<p style="text-align: center;"><b><u>Translink</u></b>                  Toll Free (888) 518-8160  <a href="http://www.rvtd.org/translink.php">http://www.rvtd.org/translink.php</a></p>	<p style="text-align: center;">Please call in advance to schedule a ride.                  Mon-Fri                  7:00 am – 6:00 pm</p> <p>Have information ready when calling:</p> <ul style="list-style-type: none"> <li>▪ Medical Card</li> <li>▪ Medical Appointment date, time</li> <li>▪ Provider name, address, telephone number</li> </ul> <p>Medical related transportation services for <b><i>eligible</i></b>                  Oregon Health Plan and Medicaid clients.</p>

# **Reporting Abuse or Neglect**

(Call or visit for availability)

All persons have the right to be free from mental, physical, sexual and verbal abuse, as well as freedom from neglect and exploitation.

## **Examples of Child Abuse, Neglect or Exploitation include:**

- Physical abuse
- Sexual abuse or exploitation
- Neglect
- Mental injury or maltreatment
- Abandonment
- Threat of harm
- Child selling
- Fatality

## **Examples of Elder Abuse, Neglect or Exploitation include:**

- Financial abuse or exploitation
- Neglect
- Self-neglect
- Caregiver abuse and neglect
- Psychological or emotional abuse
- Sexual abuse
- Abandonment
- Physical Abuse

<http://www.oregon.gov/DHS/children/abuse/>

<http://www.oregon.gov/DHS/spwpd/abuse>

## **Where to Report**

**If someone is being hurt or is in immediate danger, CALL 911 immediately.**

### **Police Departments**

Bandon	(541) 347-2241
Brookings	(541) 469-3118
Coquille	(541) 396-2114
Coos Bay	(541) 269-8911
Gold Beach	(541) 247-6671
Myrtle Point	(541) 572-2124
North Bend	(541) 756-3161
Powers	(541) 332-9013
Reedsport	(541) 271-2100

### **Children**

Department of Human Service  
Child Abuse and Neglect Reporting  
(after-hours calls are forwarded)  
Coos County (541) 756-5500  
Curry County (541) 247-5437  
Douglas County (541) 440-3373

### **Elderly / Developmentally Disabled Residents of Health Care Facility**

Department of Human Service  
Aging and People with Disabilities  
3030 Broadway  
North Bend, Or 97459  
(541) 756-2017

<http://www.oregon.gov/DHS/spwpd/abuse>

### **Women's Safety Resource Center**

1680 Newmark Ave.  
Coos Bay, OR 97420

### **24- Hour Crisis Line**

(541) 751-2550 or  
Toll Free (888) 793-5612

<http://www.womensafety.org/>

### **Kids' HOPE Center**

1925 Thompson Ave.  
Coos Bay, Or 97420  
(541) 266-8806  
FAX (541) 266-9184

<http://www.oregon.gov/DHS/children/abuse/>

**LOCAL MAP**  
**COOS BAY & NORTH BEND, OREGON**

(Call or visit for availability)

<p>BAY AREA HOSPITAL          1775 Thompson Road          Coos Bay, OR 97420</p>	<p>Southwestern Oregon Community College          1988 Newmark Ave.          Coos Bay, OR 97420</p>
<p>NORTH BEND MEDICAL CENTER          1900 Woodland Drive          Coos Bay, OR 97420</p>	<p>NEWMARK CENTER          1988 Newmark Ave          Coos Bay, OR 97420</p>
<p>SOUTH COAST HOSPICE          1620 Thompson Road          Coos Bay, OR 97420</p>	<p>BAY CITIES AMBULANCE          3505 Ocean Blvd SE          Coos Bay, OR 97420</p>
<p>BAY CLINIC          1750 Thompson Road          Coos Bay, OR 97420</p>	<p>PACIFIC MEDICAL SERVICES          2674 Broadway          North Bend, OR 97459</p>
<p>AVAMERE REHABILITATION          2625 Koos Bay Blvd          Coos Bay, OR 97420</p>	<p>Department of Human Services (DHS)          3030 Broadway          North Bend, OR 97459</p>
<p>WATERFALL CLINIC          1890 Waite Street          North Bend, OR 97459</p>	<p>OCEAN RIDGE ASSISTED LIVING          1855 Ocean Blvd, SE          Coos Bay, OR 97420</p>
<p>LINCARE          155 N. Schoneman Ave.          Coos Bay, OR 97420</p>	<p>COOS COUNTY NORTH BEND ANNEX          1975 McPherson Street          North Bend, OR 97459</p>
<p>INLAND POINT ASSISTED LIVING          2265 Inland Drive          North Bend, OR 97459</p>	<p>COMMUNITY HEALTH &amp; EDUCATION          CENTER / BAH HOME HEALTH          3950 Sherman Ave.          North Bend, OR 97459</p>
<p>LIFE CARE CENTER          2890 Ocean Blvd. SE          Coos Bay, OR 97420</p>	

**Map on next page →**

